## ARK ANNUAL REPORT 2005

Time Flies


ARK

## OUTSTANDING EVENTS IN 2005

## Jandary

## E-services

Starting from 2005, it has become possible to inquire via the website of Estonian Motor Vehicle Registration Centre (ARK), whether the ordered duplicate license plates have been completed. With this the first stone for e-service development has been laid.

## February

## Alternative ways of paying state-fees

In February, internet-kiosks were installed in all ARK bureaus. By the end of the year, in addition to these, SEB Ühispank card-payment terminals were installed.

## April

## A computer-based theory exam

From April on, it was started to perform computerized traffic theory exams. The examiner could make a choice between written and computerized performance.

## ISO Quality Certificate

On 8 April, ISO 9000:2001 Quality Certificate was granted to ARK.

## CIECA visited ARK

April 19-21 the International Commission for Driver Testing visited ARK.
From 16 May on, performing a computerized traffic theory exam became compulsory for each examinee.

## MAY

A compulsory computer-based theory exam
Performing computerized traffic theory exam became mandatory for each examinee.

## June

## Preparations for registering water crafts

Preparations for registration of recreational crafts, boats of less than 12 meters in total length and personal crafts were started and relevant tuition for employees was carried out.

## JULY

## Water crafts

July 1, was the starting point of registering recreational crafts, boats of less than 12 meters in total length and personal crafts in the traffic register. In the six-month-period, 400 recreational crafts and 50 personal crafts were registered.

## Issuing of skipper's licenses

In compliance with Maritime Safety Act, issuing of skipper's licenses was rendered from the administrative area of Estonian Maritime Administration to ARK portfolio.

## Quality committees

Quality committees, the objective of which is conducting quality control in technical inspection stations and monitoring driving schools, were established. The committee of monitoring driving schools was established on July 1.

## Tartu Bureau

Customer service in a new Tartu Bureau office building stared on July 19.

## August

An office of Tallinn Bureau in the City of Tallinn
In August, an office of ARK Tallinn Bureau was opened, where driver's licenses can be ordered or renewed.

## Taking driving school exams

free from regional restrictions
From August on, the exams can be taken in any ARK bureau regardless of the place of residence of an examinee. Particular restrictions concerning driving exams, are established for the examinees who intend to work as professional drivers in the future.

## Since August,

ARK has provided digital tachograph-cards.
On the threshold of 2006, 188 driver-cards, 7 principalcards, 4 inspector-cards and 8 workroom-cards have been issued. 40 vehicles provided with digital tachographs, have been registered.

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## People and organization

## The staff of ARK

During the year 2005, the number of employees has been persistent.

49 employees were engaged - 27 men ( $55.1 \%$ ) and 22 women (44.9\%).
46 people resigned - 28 men ( $60.9 \%$ ) and 18 women (39.1\%).

The average age of the staff employees in ARK is 45 years and 5 months.

The age of employees in ARK:
$20-24$ years - 19 people ( $6.8 \%$ ); 12 of them are men ( $4.3 \%$ ) and 7 women ( $2.5 \%$ );
25-54 years - 204 people ( $72.9 \%$ ); 94 of them are men ( $33.6 \%$ ) and 110 women (39.3\%);
$55-59$ years - 29 people ( $10.3 \%$ ); 16 of them are men ( $5.7 \%$ ) and 13 women ( $4.6 \%$ );
60 years and older -28 people ( $10.0 \%$ ); 17 of them are men (6.1\%) and 11 women (3.9\%).

## Professional and capable staff

The objective of staff work in 2005 was to conduct a survey of material and non-material motivators, implement efficacious motivators and increase management and qualification competence of the staff.

It is considered important that effective work is acknowledged. Healthy attitude and sporty life-style of the employees has always been supported.

Cooperation and information exchange between the employees as well as between different institutions and enterprises was emphasized. The responsibility of the middle management staff concerning the field of individual development, assessment and motivation of employees, has been specified. In the context of organizational culture, the authority belonging to the middle management staff is

- the one who has to be an intermediary between the higher managerial staff and employees.

ARK appreciates the competence of employees, maintained by the tuition program which is based on organizational necessities, as the groundwork of functioning of an organization.

When deciding upon the need for tuition, demands of professional purposes are taken into consideration; internal trainings are appreciated and cooperation work in the field of tuition is performed together with other organizations. A great amount of employees have participated in external and internal tuitions.

Concerning general tuitions, the priorities are developing of the legal competence of the staff responsible for customer service and vehicle registration, developing of project skills of the members of the middle management staff as well as development of communicative and management skills of the staff on the whole.

The effectiveness of the tuitions is reflected in the results of evaluation and evinced in everyday performance.

## Amendments to legislation

In 2005, many amendments were made to the legislation adjusting the operational performance in ARK regarding type-approval, roadworthiness and requirements of equipment and inspection of cars, motorcycles and wheel tractors.

As regards the taking into use of digital tachographs, legal evaluation was performed and amendments made to the Procedure of Installing and Verifying Digital Tachographs and The Procedure of Testing a Driver of Motor Vehicle and Granting him Driving Privilege was also improved and the new formats of the driver's licenses were endorsed.

The register of ARK was supplemented by the database of watercrafts and skippers, causing amendments to the Registry and ARK Statutes.

Since October 1, suspension of right to drive is not practised by ARK any more, as the regulator has made reassessments with regard to traffic offences and determined this administrative preventive measure being insufficient for violation of traffic law.

In consideration of this, suspension of right to drive has been substituted by withdrawal of right to drive, which is performed either by the court or the body conducting ex-tra-judicial proceedings.


## DEAR ASSOGIATES, GUSTOMERS AND EMPLOYEES,



I shall take pleasure in stating that the year 2005 was a prosperous one. Several previously started activities have been completed and seeds of ideas concerning additional customer services have been sown into presumably fertile soil.

There is no need to feel ashamed when looking back on the promises made for the year 2005. The goals have been achieved and our customers have had opportunities to provide us with feedback regarding the level of performance of ARK. Obvious evidence of having no reasons to feel ashamed is the fact that our colleagues from the neighboring countries, being interested in the services elaborated and implemented in ARK, have visited us in order to get acquainted with these services and our experiences.

In the spring of 2005, ARK was granted ISO 9001:2000 Quality Management Certificate which although having provided the staff with month-long additional work, was the guarantee for the customers of ARK maintaining high standards of service culture and high-quality management.

Year 2005 was economically successful for ARK as well. The amount of state fees paid for different services in ARK, and collected by the state, was 270 million kroons. In addition to this, 77130 vehicles were registered in Estonia and these indicators might state that the year was profitable for the society on the whole.

By the end of the year, 693349 vehicles were registered in ARK.
Since July, the performance of ARK has enlarged by the register of recreational crafts, boats of less than 12 meters in total length and personal crafts. During the period of half a year, we registered first 389 water crafts. By the end of the year, our register contained 15929 water crafts. For the very first time, registration of personal crafts started and by the end of the year, 50 personal crafts were registered. From July on, 672 skipper's licenses were issued, 223 of which were issued for the first time.
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Throughout the year, meetings with different associates were held, as regards the possibilities of providing services considering the legitimate interests of the public sector and the private sector at the same time. The outcome of the discussions was that the rights and responsibilities of importers of new vehicles were broadened in the process of registration. For the next year, we have conceptualized different operations that should enable our customers being served in a more convenient way.

By the end of 2006, we have planned the implementation of the Paper-free ARK project.

Although we are always pleased to welcome customers in our bureaus, we have realized that the present epoch of technology, affords a large scale of possibilities
to perform operations without the customers obliged to be physically in an ARK bureau. Therefore the aim of ours is to enable the customers to apply for services via the Internet.

This is the reason of ARK having originated different digital services which elicit necessary adjustments in the software of the computer system and offer the employees various challenges and necessities for self-improvement.

Since August, traffic examinations can be taken in any ARK bureau. Hopefully there will be no queues for testing any more. As our practice has assured, such balanced dispersion of traffic examinations over the whole territory of Estonia, has homogenized the work load and increased the qualification of examiners.

In the summer, the last discredit in our service sphere we eliminated and our Tartu Bureau was moved into a brand-new office building. The declaration of Tartu City government which considered the building one of the finest new structures, was of great acknowledgement for us. Hopefully, the quality of service offered to the customers, will be equal to the satisfying appearance of the building.

At the beginning of 2005, our customers could notice that the doorplates of some bureaus got a new labeling. 8 small bureaus were changed into divisions of greater bureaus. Regardless of that, the dimension of the service offered there, remained at habitual level.

In addition, we opened an office in the Tallinn City, in order to serve the customers applying for operations connected with driver's licenses, nearer to their workplace or place of residence.

This time our Annual Report is flavored with retrospective effect. The aim of this is to remind of the grand improvement in the vehicle field within the hundred-year-period. Our publication appears in print on the eve of the 15 th anniversary of ARK. This fifteen-year-period has been a breakthrough in the area of vehicle registration policy.

In our collective of 300 members, one in a ten has been working in ARK since the very first days of the organization. Consequently we have been capable of learning and developing. Hopefully you have experienced that ARK has turned over a new leaf, having changed from simply a mere archive keeper into an organization with high service culture.

We are really pleased and grateful for every one having been with us all these years. We have those to thank who have supported us and paid attention to our activities and endeavors.

## The year 2005 Involved NEW OFFIGE BUILDINGS



We have to declare with pleasure that in 2005 two new office buildings were opened and the foundation stone of the third building was laid.

The objective of ARK is to offer the customers well-worth up-to-date service. One of our priorities is to achieve the contentment of the customers and therefore we pay much attention to the contemporariness of the customer service environment and a compatible milieu in an office. As regards customer service sphere, the outcome of the year on the whole can be considered satisfying.

## A new building of Tartu Bureau

In the summer 2005, the building was completed. Necessity for the new building was effectuated by the poor conditions of the existent office building which was one of the worst amongst the bureaus of ARK that time. Taking into account that Tartu Bureau is the second biggest in ARK, it without doubt has to be functional, contemporary and customer-friendly.

Cooperation work between ARK, the designer and the building company was efficacious and the building was completed on time - the very first customers were greeted in the building in Sepa Street, on July 19. The building meets the quality requirements of a contemporary office building. In addition to the modern service sector and workrooms, the building contains a store of archives and a capacious hangar where pre-registration inspection is performed. In the backyard, there is a driving examination site meeting all the requirements of contemporary traffic examination performance.

In 2005, we improved the customer service conditions also in Jõgeva Deparment of Tartu Bureau.

## - AN OFFICE IN GENTRAL TALLINN

In August, an office of ARK Tallinn Bureau was opened in the central area of the capital. In the office, driver's licenses can be applied for or existing ones renewed. All the operations connected with driver's licenses are performed there apart from registering prospective examinees and taking exams. The office lies on the second floor of Melon department store and is meant first of all for the customers working or living in the neighboring area.

## A building of Harju Bureau - <br> THE NEXT ONE UNDER CONSTRUCTION

It became evident that the expiration of the contract of tenancy and total amortization of the existing building necessitated the undertaking of construction of a new office for Harju Bureau.


## Sphere of driver's licenses AND EXAMINATION



In recent years, ARK has increasingly concentrated on improving traffic safety and developing environmental-friendly attitudes. We have contributed to the tuition of examiners and our principle is to maintain internationally accepted standards while marking. A purpose of ours is to be an active participant in CIECA activities, especially in the field of adjusting the requirements of traffic examinations in Member States.

In April when a CIECA expert delegation visited Estonia, it was stated that the level of testing prospective drivers met the international requirements in this sphere. At the same time it was declared that the preparation work conducted at traffic schools might have been more efficient.

In Estonia there are 178 traffic schools where 24000 prospective drivers are prepared every year.

The role of a competent examiner and effective testing methodology can not be underestimated as regards drivers in road-traffic with sufficient proficiency only.

## Computerized traffic theory exam

Since April, traffic theory exam in ARK can be taken by means of computer. The questions are picked by the server at random. The whole process is recorded so that post-examination analyze could be carried out and shortcomings in the preparation of drivers at traffic schools eliminated.

Examinees can take exams in Estonian, Russian, English and German.

## Video recording devices in examination classrooms

- Examination classrooms in all ARK bureaus have been provided with video cameras by now, so as to ensure objectivity in an examination process.

In 2006, our objective in the field of information technology is to substitute an existing driving examination card with digital data recording devices.

## QUALIFICATION OF AN EXAMINER

Both, the personality of an examiner as well as his preparation, are of equal importance.

In accordance with Maritime Safety Act, issuing of skipper's licenses was entrusted to ARK portfolio.

## Skipper's licenses

Issued by ARK from July 1, 2005 up to December 31, 2005:
First issued - 223
Including with operational area:
Sea and internal waters - 221
Internal waters - 2
Renewal - 425
Including with operatiônal area:
Sea and internal waters -380
Internal waters - 45
Total on the basis of the database of Maritime Administration - 18535 Including total from 1999
up to July 1, 2005-7736
Sea and internal waters - 6202
Internal waters - 1530
No data about the operational area of the licenses issued by Maritime Inspection in the period of 1992-1999 - total 10799

## Providing digital tachograph cards and COMPOSING THE DATABASE OF PROFESSIONAL TUITION

In 1988, decision of taking into use new improved tachographs supplied with digital equipment, was made in $E U$ and this provided a basis of taking a digital tachograph and a relevant control card into use in Estonia as well.

ARK has issued tachograph cards since the beginning of August, 2005. By the end of the year issuing of tachograph cards had been commenced only in half of the Member States.

## ISSUING OF DRIVER'S LICENSES

A record number of driver's licenses were issued in 2005. ARK issued altogether 131762 licenses. Most of the driver's licenses were renewed during the period from March to July. A record number was achieved in July when 11627 licenses were renewed. The limit of 10000 exchanges per month was exceeded five times - in March (11 371), April (10 020), May (10 735), June (10 728), July (11 627).

## International.agtivities

We have been active participants in the CIECA road traffic safety program workgroup from the very beginning which can be considered significant from a standpoint of traffic safety in Estonia.

On June 5, when CIECA conference took place, Estonia was elected into the CIECA Expert Advisory Group for the first time. The representative of our country is Eveliis Nagel from examination department.

OUR ASSOCIATES IN THE SPHERE OF EXAMINATION AND DRIVER'S LICENSES
Training providers, police, ID Süsteemide AS, Trüb Baltic AS, Certification Centre, Snabbfoto Invest, Medisoft AS

## IMPROVEMENTS IN THE <br> SPHERE OF REGISTRATION AND TEGHNIGAL SURVEILLANGE



In the field of technical surveillance and inspection as well as registration, the year 2005 was efficacious. Quite a number of amendments concerning the type-approval of cars, motorcycles, and wheel tractors were made to the legislative acts adjusting the procedures performed in ARK. Amendments were made in the field of roadworthiness and supervision as well as requirements for technical equipment. In addition to this, the traffic register was supplemented by recreational crafts, boats of total length less than 12 meters and personal crafts.

## Annual meeting

OF THE MANAGEMENT BOARD of EUCARIS

ARK had the honor to host in Tallinn the representatives of 17 countries participating at the annual meeting of the management board of EUCARIS. Negotiations were held and decisions made regarding the freeze frame and perspectives of data exchange.

Estonia has concluded data exchange contracts with 11 countries. These are the countries whence the majority of vehicles are imported. The database enables to identify stolen vehicles and ascertain the cases when there appear restrictions on using a vehicle in road traffic. Via the EUCARIS database it is possible to elaborate some other aspects concerning a particular vehicle - date of first registration and expiry, correctness of chassis number and validity of registration number.

## Overall program Aris-2

In September, it was started to prepare the ground for ARIS-2, a new overall information system of ARK. The main purpose of the system is to offer serv-ice-friendly environment consolidating the existing appliances and modules.
While developing the program it is also reckoned with the trends of another project - Paper-free ARK which is developed simultaneously. The output will be a flexible traffic registry database with swift application programs and a friendly user interface.

## Regreational grafts

On July 1, the operations of ARK escalated when Estonian Maritime Administration entrusted the register of recreational crafts and boats of under 12 meters in total length to ARK portfolio. From that date on, it became obligatory to register personal crafts in the traffic register as well.

## EXtensive de-registration process in August and September

In the course of August and September, 30000 vehicles were de-registered in the traffic register, the cause of which was the campaign originated by Estonian Traffic Insurance Fund. The aim of the campaign was to oblige the vehicle owners who had a vehicle with active registration in the traffic register but no insurance, to conduct an insurance contract. An alternative for this appeared to be the possibility of de-registering the vehicle either temporarily or finally from the register.

## Performing teghnical inspection

The concept of a used vehicle was specified; according to which an imported vehicle had to pass technical inspection on the grounds of the date of its first registration in any other country and as a consequence of this, for the vehicles having been in use for a relatively short period, technical inspection is not required instantly after registration

## Professional competence

Since January 1, 2006 all technical inspection stations have to be accredited by the Accreditation Centre certifying the station of having achieved the required standard in vehicle inspection.

## Crisis program

ARK developed a crisis program for the occasions when no on-line connection between technical inspection stations and ARK is available.

TYPE-APPROVAL
New categories of wheel tractors were defined (T1 - T5).
From July 1 on, wheel tractors first taken into use and belonging to the categories $\mathrm{T} 1, \mathrm{~T} 2$ and T 3 (depending on their construction), have to possess EU type approval.

ATV-s were started to register as wheel tractors upon condition that they corresponded to the requirements of a T5 category wheel tractor.

Rein Einer
Deputy Director of Vehicle Registration and Technical Affairs

## Developments

IN REGISTRY AND INFORMATION

## TECHNOLOGY SPHERE

## Most efficient services via the Internet

ARK encourages customers to use digital channels while making inquiries or applying for different operations more actively.

Documents provided with digital signature are accepted in every ARK bureau. Year by year, ARK has become more paper-free for the customers.

Digitally can be declared not only data, essential for heavy goods vehicle tax assessment but it is also possible to make inquiries via the Internet or by means of SMS. An alternative version is to check information in the traffic register via the $X$-Path program.

By the end of 2006, ARK will reach a new level of providing digital services, the control system of state-fee income TASU which is implemented in the first quarter of 2006, included. Sending beforehand relevant digital documents certifying completeness of state-fee payment, will remarkably shorten the duration of customer service process in a bureau. The process of paying state-fees via the Internet will be simplified and, last but not least, the program enables ARK to monitor state-fee income in real time range.

## Paper-free ARK

Program Paper-free ARK contains a complex of e-services for:

- Customers, regarding vehicle information and right to drive;
- Training providers, simplifying data transmission to ARK;
- Dismantlers, enabling data transmission in regard to demolished vehicles;
- Judicial authorities, regarding information sent by bailiffs;
- Vehicle importers and resellers.

In cooperation with Cell Network AS, discussions about Paper-free ARK were originated and goals set. Due to the implementation of different applications, the amount of digital operations has increased and the process is still continuing. The final objective of the project Paper-free ARK should have been achieved by the end of 2006 .

## ARIS-2006

ARK has decided to modernize remarkably the database in use. By means of the database different operations regarding vehicle identification and ownership as well as right to drive, are conducted.


PASSENGER CARS FIRST REGISTERED IN 2005

| By make | 2005 | 2004 | 2003 | 2002 | 2001 | 2000 | 1999 | 1998 | 1997 | 1996 | 1995 | 1994 | 1993 | 1992 | 1991 | 1990 | Older | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Volkswagen | 1474 | 51 | 103 | 279 | 314 | 267 | 275 | 426 | 574 | 607 | 777 | 1232 | 1038 | 948 | 542 | 315 | 459 | 9681 |
| Audi | 361 | 67 | 68 | 185 | 223 | 190 | 219 | 278 | 321 | 531 | 821 | 840 | 729 | 772 | 407 | 223 | 317 | 6552 |
| Ford | 987 | 90 | 45 | 152 | 179 | 100 | 191 | 265 | 480 | 673 | 765 | 620 | 506 | 304. | 199 | 108 | 152 | 5816 |
| Bmw | 346 | 123 | 106 | 174 | 191 | 171 | 211 | 226 | 293 | 394 | 390 | 515 | 549 | 737 | 545 | 220 | 267 | 5458 |
| Opel | 774 | 64 | 29 | 96 | 82 | 163 | 182 | 320 | 505 | 620 | 558 | 571 | 385 | 481 | 234 | 107 | 123 | 5294 |
| Toyota | 2290 | 299 | 20 | 28 | 35 | 39 | 49 | 75 | 52 | 53 | 61 | 64 | 40 | 30 | 25 | 20 | 101 | 3281 |
| Mercedes-benz | 390 | 133 | 85 | 153 | 151 | 145 | 147 | 165 | 170 | 184 | 171 | 197 | 135 | 126 | 110 | 97 | 402 | 2961 |
| Mazda | 1102 | 10 | 5 | 16 | 38 | 39 | 69 | 85 | 65 | 90 | 117 | 124 | 108 | 98 | 38 | 49 | 93 | 2146 |
| Nissan | 1013 | 13 | 26 | 22 | 29 | 35 | 30 | 62 | 99 | 120 | 111 | 94 | 90 | 100 | 78 | 33 | 109 | 2064 |
| Renault | 1454 | 10 | 12 | 14 | 7 | 6 | 17 | 30 | 23 | 42 | 21 | 40 | 19 | 15 | 10 | 15 | 15 | 1750 |
| Peugeot | 1285 | 199 | 9 | 7 | 16 | 21 | 8 | 11 | 16 | 11 | 11 | 13 | 14 | 23 | 16 | 22 | 48 | 1730 |
| Honda | 1165 | 20 | 6. | - 6 | 6 | 11 | 13 | 30 | 25 | 45 | 74 | 75 | 60 | 49 | 20 | 14 | 38 | 1657 |
| Citroen | 1313 | 6 | 5 | 2 | 7 | 6 | 3 | 2 | 4 | 3 | 7 | 8 | 13 | 4 | 4 | 6 | 13 | 1406 |
| Volvo | 322 | 58 | 12 | 54 | 75 | 58 | 76 | 72 | 96 | 77 | 64 | 87 | 75 | 69 | 31 | 27 | 113 | 1366 |
| Mitsubishi | 222 | 103 | 4 | 8 | 20 | 26 | 47 | 73 | 107 | 99 | 103 | 120 | 96 | 60. | 28 | 34 | 99 | 1249 |
| Chrysler | 265 | 53 | 11 | 30 | 51 | 54 | 81 | 74 | 130 | 119 | 126 | 83 | 53 | 47 | 13 | 3 | 9 | 1202 |
| Hyundai | 741 | 99 | 6 | 5 | 5 | 4 | 7 | 8 | 4 | 10 | 5 | 8 | 8 | 4 | 3 | 1 | 0 | 918 |
| Skoda | 660 | 1 | 6 | 3 | 1 | 4 | 3 | 2 | 1 | 0 | 0 | 3 | 1 | 0 | 0 | 1 | 0 | 686 |
| Kia | 433 | 170 | 1 | 1 | 2 | 6 | 4 | 2 | 4 | 4 | 8 | 4 | 0 | 0 | 0 | 0 | 0 | 639 |
| Saab | 57 | 33 | 10 | 22 | 22 | 32 | 31 | 38 | 17 | 24 | 50 | 57 | 37 | 30 | 17 | 9 | 64 | 550 |
| Chevrolet | 285 | 10 | 2 | 5 | 6 | 3 | 8 | 7 | 31 | 20 | 17 | 14 | 6 | 2 | 7 | 3 | 39 | 465 |
| Seat | 203 | 42 | 5 | 3 | 7 | 18 | 18 | 25 | 9 | 16 | 10 | 19 | 13 | 16 | 12 | 3 | 8 | 427 |
| Suzuki | 334 | 26 | 2 | 0 | 0 | 1 | 4 | 3 | 3 | 4 | 0 | 5 | 2 | 3 | 6 | 14 | 15 | 422 |
| Lada (VAZ) | 58 | 10 | 1 | 0 | 0 | 8 | 8 | 8 | 13 | 51 | 57 | 43 | 33 | 13 | 22 | 32 | 57 | 414 |
| Subaru | 235 | 17 | 1 | 1 | 1 | 5 | 3 | 3 | 6 | 5 | 6 | 4 | 14 | 6 | 3 | 6 | 7 | 323 |
| Jeep | 123 | 14 | 3 | 4 | 2 | 11 | 18 | 12 | 12 | 16 | 19 | 16 | 11 | 14 | 11 | 2 | 13 | 301 |
| Fiat | 96 | 1 | 3 | 1 | 1 | 4 | 6 | 8 | 20 | 15 | 19 | 12 | 12 | 9 | 9 | 12 | 27 | 255 |
| Dacia | 253 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 253 |
| Lexus | 168 | 31 | 2 | 2 | 6 | 5 | 4 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 222 |
| Land Rover | 63 | 6 | 1 | 0 | 6 | 8 | 12 | 9 | 6 | 5 | 10 | 2 | 1 | 4 | 0 | 0 | 6 | 139 |
| Pontiac | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 5 | 12 | 24 | 29 | 28 | 5 | 7 | 1 | 6 | 119 |
| Rover | 0 | 1 | 0 | 0 | 5 | 6 | 10 | 11 | 18 | 20 | 11 | 7 | 4 | 5 | 1 | 1 | 0 | 100 |
| Alfa Romeo | 22 | 1 | 2 | 2 | 2 | 5 | 8 | 5 | 4 | 8 | 8 | 5 | 10 | 1 | 3 | 2 | 3 | 91 |
| Cadillac | 35 | 5 | 2 | 1 | 1 | 0 | 0 | 1 | 7 | 3 | 3 | 3 | 7 | 2 | 0 | 0 | 18 | 88 |
| Dodge | 1 | 3 | 1 | 0 | 1 | 1 | 4 | 0 | 30 | 27 | 3 | 3 | 4 | 0 | 0 | 1 | 7 | 86 |
| Jaguar | 23 | 3 | 2 | 5 | 4 | 4 | 5 | 2 | 5 | 2 | 2 | 2 | 2 | 0 | 2 | 1 | 7 | 71 |
| Porsche | 21 | 11 | 9 | 0 | 1 | 1 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 1 | 2 | 0 | 11 | 61 |
| Lincoln | 4 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 20 | 4 | 3 | 5 | 1 | 0 | 0 | 1 | 4 | 44 |
| Ssangyong | 34 | 2 | 0 | 0 | 0 | 0 | 1 | 1 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 44 |
| Isuzu | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 2 | 8 | 21 | 35 |
| Plymouth | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 15 | 2 | 0 | 2 | 1 | 1 | 0 | 2 | 29 |
| Buick | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 4 | 2 | 1 | 2 | 0 | 1 | - 0 | 9 | 21 |
| Lancia | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 5 | 3 | 2 | 3 | 1 | 0 | 1 | 3 | 21 |
| Amg Hummer | 17 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 20 |
| Mini | 14 | 1 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 19 |
| Daihatsu | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 6 | 2 | 3 | 0 | 4 | 18 |
| GMC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 3 | 2 | 0 | 2 | 0 | 0 | 0 | 1 | 13 |
| MCC | 0 | 0 | 0 | 1 | 1 | 4 | 5 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 |


| By make | 2005 | 2004 | 2003 | 2002 | 2001 | 2000 | 1999 | 1998 | 1997 | 1996 | 1995 | 1994 | 1993 | 1992 | 1991 | 1990 | Older | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Daewoo | 0 | 0 | 1 | 1 | 0 | 2 | 0 | 2 | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 12 |
| Mercury | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 2 | 1 | 2 | 0 | 0 | 0 | 0 | 11 |
| GAZ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 7 |
| Infiniti | 5 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 |
| Maserati | 4 | 0 | 0 | 1 | 0 | - 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 7 |
| Bentley | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 |
| Oldsmobile | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 2 | 6 |
| Datsun | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | , 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 4 | 5 |
| Proton | 0 | 0 | 0 | 0 | 1 | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 |
| Ferrari | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 |
| Aston Martin | 2 . | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Austin | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 3 |
| Smart | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Acura | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 2 |
| Azlk | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 |
| Daimler | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 2 |
| Lamborghini | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| MG | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 2 |
| MZMA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 |
| Assembled Vehicles | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Rolls-Royce | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 |
| Talbot | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 |
| Vauxhall | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| DKW | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| EAGLE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| HanomagHenschel | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| Iveco | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| Tempo | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| UAZ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| Volkswagen Müller | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Total | 20675 | 3795 | 2613 | 3292 | 3502 | 3467 | 3779 | 4342 | 5200 | 5948 | 6447 | 6925 | 6116 | 5979 | 4403 | 3382 | 2721 | 60626 |

Motoraycles first
REGISTERED IN 2005

| By make | Number |
| :---: | :---: |
| Yamaha | 326 |
| Suzuki | 303 |
| Kawasaki . | 264 |
| Honda | 262 |
| BMW | 51 |
| KTM | 45 |
| Aprilia | 41 |
| Harley Davidson | 31 |
| Moto Guzzi | 15 |
| Jawa | 13 |
| Triumph | 11 |
| Ducati | 8 |
| Gas Gas | 7 |
| IMZ | 7 |
| Buell | 6 |
| Kymco | 6 |
| Loncin | 6 |
| Piaggio | 6 |
| IZ | 5 |
| KMZ | 4 |
| Assembled motorcycles | 4 |
| Husquarna | 3 |
| PGO | 3 |
| Baoxin | 2 |
| Bombardier Atv | 2 |
| Cagiva | 2 |
| DKW | 2 |
| Bimota | 1 |
| Cosmopolitan | 1 |
| Daelim | 1 |
| Gilera | 1 |
| INZ | 1 |
| Kasea | 1 |
| Kzid | 1 |
| Mmvz | 1 |
| Moto Zeta | 1 |
| MUZ | 1 |
| MV Agusta | 1 |
| NSU | 1 |
| Polaris | 1 |
| Qingqi | 1 |
| Royal Enfield | 1 |
| TMZ | 1 |
| Trike Highway | 1 |
| Velocette | 1 |
| Velorex | 1 |
| VPMZ | 1 |
| Xintian | 1 |

Vehicles first registered in traffic Register in 2005

| Month | Passenger <br> cars | incl new | Goods <br> vehicles | incl new | Buses | incl new | Motor- <br> cycles | incl new | Trailers | incl new | Total | incl new |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| January | 3482 | 1467 | 512 | 301 | 30 | 6 | 35 | 1 | 270 | 194 | 4329 | 1969 |
| February | 3465 | 1199 | 439 | 217 | 44 | 19 | 37 | 4 | 213 | 108 | 4198 | 1547 |
| March | 4719 | 1697 | 554 | 290 | 36 | 4 | 74 | 18 | 335 | 260 | 5718 | 2269 |
| April | 5789 | 2009 | 606 | 277 | 33 | 6 | 258 | 66 | 458 | 336 | 7144 | 2694 |
| May | 5906 | 1934 | 677 | 325 | 42 | 15 | 235 | 54 | 503 | 387 | 7363 | 2715 |
| June | 5811 | 1900 | 641 | 343 | 36 | 9 | 247 | 60 | 496 | 375 | 7231 | 2687 |
| July | 5831 | 1672 | 565 | 265 | 31 | 7 | 190 | 45 | 433 | 322 | 7050 | 2311 |
| August | 5506 | 1550 | 677 | 366 | 25 | 5 | 133 | 29 | 471 | 320 | 6812 | 2270 |
| September | 5326 | 1606 | 693 | 356 | 32 | 11 | 85 | 18 | 508 | 385 | 6644 | 2376 |
| October | 5148 | 1482 | 723 | 320 | 26 | 4 | 63 | 10 | 481 | 336 | 6441 | 2152 |
| November | 5190 | 1707 | 768 | 410 | 43 | 7 | 55 | 9 | 431 | 300 | 6487 | 2433 |
| December | 4453 | 1420 | 596 | 305 | 72 | 3 | 44 | 5 | 406 | 311 | 5571 | 2044 |
| 2005 total | 60626 | 19643 | 7451 | 3775 | 450 | 96 | 1456 | 319 | 5005 | 3634 | 74988 | 27467 |


| Month | All- <br> terrain <br> vehicles | incl new | Tractors | incl new | Mobile <br> machi- <br> nery | incl new | Tractor <br> trailers | incl new | Recrea- <br> tional <br> crafts | incl new | Personal <br> crafts |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| incl new |  |  |  |  |  |  |  |  |  |  |  |



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A


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\text { - } \rightarrow \text { 屎 ro.. }
$$

- aig , it (, 大
A. - Automobil
B. - Automobila kilo. 3500 ngarkum me peshë jo ma shumë
C. - Motocikleta $\begin{aligned} & \text { se } 3500 \text { kilo. } \\ & \text { narkuem } \\ & \text { që peshojne ma shumë }\end{aligned}$
A. - Yüklii oldur ose pa sidecar.
B. - Yük tecavüz etmeyen sikleti (madde 7) 3500 kiloyu
C. - Sepeti veaviz eden otomoleleti (madde 7) 3500 kiloyu
(1)
(2)
(3)
(4) 28 /1 191

$$
\begin{aligned}
& 1,5,15 \mathrm{ro}
\end{aligned}
$$

NEW PASSENGER CARS FIRST REGISTERED IN 2005

| By make | Number |
| :--- | :---: |
| Toyota | 2567 |
| Volkswagen | 1465 |
| Renault | 1456 |
| Citroen | 1316 |
| Peugeot | 1290 |
| Honda | 1182 |
| Mazda | 1104 |
| Ford | 1041 |
| Nissan | 1016 |
| Hyundai | 838 |
| Opel | 813 |
| Skoda | 661 |
| Kia | 603 |
| Mercedes-benz | 419 |
| Suzuki | 358 |
| Audi | 355 |
|  |  |


| VOLVO | 351 |
| :--- | :---: |
| BMW | 333 |
| Mitsubishi | 320 |
| Chevrolet | 291 |
| Chrysler | 291 |
| Dacia | 253 |
| Seat | 244 |
| Subaru | 243 |
| Lexus | 195 |
| Jeep | 134 |
| Fiat | 95 |
| Saab | 87 |
| Lada | 68 |
| Land Rover | 58 |
| Ssangyong | 37 |
| Cadillac | 34 |
| Jaguar | 24 |


| Alfa Romeo | 21 |
| :--- | :---: |
| Porsche | 21 |
| Amg Hummer | 17 |
| Mini | 14 |
| Bentley | 6 |
| Infiniti | 4 |
| Lincoln | 4 |
| Maserati | 4 |
| Aston Martin | 2 |
| Ferrari | 2 |
| Assembled | 1 |
| Vehicles | 1 |
| Dodge | 1 |
| Lamborghini | 1 |
| Lancia | 19643 |
| Mercury |  |
| Total | 1 |


| By color | Number |
| :---: | :---: |
| Grey | 3358 |
| Black | 2378 |
| Silvery | 2067 |
| Red | 2054 |
| Blue | 1926 |
| Beige | 1145 |
| Light grey | 1028 |
| Dark grey | 967 |
| Green | 778 |
| White | 699 |
| Light blue | 579 |
| Dark blue | 512 |
| Dark red | 478 |
| Light green | 394 |
| Brown | 255 |
| Dark green | 213 |
| Golden | 200 |
| Yellow | 152 |
| Light beige | 131 |
| Violet | 111 |
| Orange | 92 |
| Light brown | 87 |
| Dark brown | 17 |
| Light yellow | 17 |
| Pink | 2 |
| Light red | 2 |
| Dark yellow | 1 |


| By chassis-type | Number |
| :--- | :---: |
| Hatchback | 6313 |
| Station wagon | 4603 |
| Saloon | 4556 |
| Multi-purpose vehicle | 3979 |
| Coupe | 79 |
| Convertible | 63 |
| Caravan | 32 |
| Special purpose | 18 |


| By number of doors | Number |
| :--- | :---: |
| 0 | 2 |
| 2 | 124 |
| 3 | 891 |
| 4 | 5499 |
| 5 | 13127 |

Classification of vehicles by administrative territories
AS OF JANUARY 1, 2006


Amount of vehicles in the traffic Register (2000-2006)

|  | $\begin{aligned} & \text { Jan 1, } \\ & 2000 \end{aligned}$ | \% | $\begin{aligned} & \text { Jan 1, } \\ & 2001 \end{aligned}$ | \% | $\begin{aligned} & \text { Jan 1, } \\ & 2002 \end{aligned}$ | \% | $\begin{aligned} & \text { Jan 1, } \\ & 2003 \end{aligned}$ | \% | $\begin{gathered} \text { Jan 1, } \\ 2004 \end{gathered}$ | \% | $\begin{aligned} & \text { Jan 1, } \\ & 2005 \end{aligned}$ | \% | $\begin{aligned} & \text { Jan 1, } \\ & 2006 \end{aligned}$ | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Motorcycles | 6699 | 1 | 6703 | 1 | 6837 | 1 | 7259 | 1 | 8112 | 1 | 9113 | 1 | 10234 | 2 |
| Passenger cars | 458700 | 78 | 463883 | 78 | 407272 | 76 | 400697 | 78 | 433982 | 76 | 471183 | 77 | 493780 | 77 |
| incl private | 402835 |  | 401525 |  | 343724 |  | 324255 |  | 341422 |  | 361056 |  | 369041 |  |
| Goods vehicles | 81030 | 14 | 82119 | 14 | 80535 | 15 | - 80179 | 14 | 83430 | 15 | 85732 | 14 | 86201 | 13 |
| incl private | 35293 |  | 35535 |  | 34560 |  | 33263 |  | 33160 |  | 32491 |  | 30866 |  |
| Buses | 6196 | 1 | 6059 | 1 | 5542 | 1 | 5306 | 1 | 5364 | 1 | 5284 | 1 | 5194 | 1 |
| incl private | 1556 |  | 1570 |  | 1272 |  | 1164 |  | 1186 |  | 1176 |  | 1047 |  |
| Trailers | 36950 | 6 | 37463 | 6 | 36745 | 7 | 37393 | 6 | 39941 | 7 | 42658 | 7 | 46325 | 7 |
| Total | 589575 | 100 | 596227 | 100 | 536931 | 100 | 530834 | 100 | 570829 | 100 | 613970 | 100 | 641734 | 100 |

Vehicles registered in traffic register
(BY AGE) AS OF JAN 1, 2006

|  | Total | up to 2 years | 3 to 5 years | 6 to 10 years | Over 10 years |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Motorcycles | 10234 | 561 | 711 | 1236 | 7726 |  |  |  |  |  |
| Passenger cars | 493780 | 35355 | 47420 | 71589 | 339416 |  |  |  |  |  |
| private | 369041 | 4146 | 12708 | 48679 | 303508 |  |  |  |  |  |
| Goods vehicles | 86201 | 6929 | 8388 | 14700 | 56184 |  |  |  |  |  |
| private | 30866 | 55 | 311 | 2441 | 28059 |  |  |  |  |  |
| Buses | 5194 | 155 | 285 | 541 | 4213 |  |  |  |  |  |
| private | 585175 | 42439 | 56093 | 86830 | 399813 |  |  |  |  |  |
| Cars total |  |  |  |  |  |  |  |  | 56 | 984 |
| Total | 595409 | 43000 | 56804 | 88066 | 407539 |  |  |  |  |  |
| Motor vehicles | 46325 | 6221 | 4791 | 6854 | 28459 |  |  |  |  |  |
| Trailers |  |  |  |  |  |  |  |  |  |  |

Tractors and mobile machinery registered in Traffic register
AS OF JAN 1, 2006

|  | Total | up to 2 years | 3 to 5 years | 6 to 10 years | Over 10 years |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Wheel tractors | 31043 | 1096 | 1204 | 1453 | 27290 |
| incl private | 20679 | 7 | 211 | 647 | 19744 |
| Crawler tractors | 1238 | 0 | 2 | 5 | 1231 |
| incl private | 482 | 0 | 0 | 0 | 482 |
| Excavators | 2885 | 282 | 348 | 231 | 2024 |
| incl private | 320 | 0 | 2 | 7 | 311 |
| Combine harvesters | 1134 | 175 | 115 | 62. | 782 |
| incl private | 403 | 9 | 1 | 6 | 387 |
| Loaders | 1480 | 326 | 232 | 300 | 622 |
| incl private | 89 | 1 | 0 | 9 | 79 |
| Forestry vehicles | 588 | 58 | 107 | 149 | 274 |
| incl private | 91 | 2 | 1 | 2 | 86 |
| Roadwork machinery | 518 | 17 | 13 | 46 | 442 |
| incl private | 32 | 0 | 0 | 0 | 32 |
| Tractor trailers | 11020 | 487 | 167 | 584 | 9782 |
| incl private | 4793 | 87 | 44 | 304 | 4358 |

## CLASSIFICATION OF VEHICLES BY TYPE OF FUEL

AS OF JAN 1, 2006

|  | Total | Passenger cars | Goods vehicles | Buses | Motorcycles |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | 595409 | 493780 | 86201 | 5194 | 10234 |
| Type |  |  |  |  |  |
| Petrol | 450062 | 414920 | 23994 | 914 | 10234 |
| Diesel-fuel | 145327 | 78843 | 62204 | 4280 | 0 |
| Gas-powered | 20 | 17 | 3 | 0 | 0 |

Vehicles submitted to technical inspection
(by vehicle category). Jan 1, 2005 - Dec 31, 2005

| By category | Type | Technical inspections | Compatible | Repetitive | Amount of vehicles | Repeatability \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| L3 | Motorcycle | 3220 | 3204 | 12 | 3176 | 0.37 |
| L4 | Motorcycle | 282 | 276 | 6 | 273 | 2.13 |
| L5 | Motorcycle | 21 | 21 | 0 | 21 | 0 |
| LM | Mobile machinery | 2517 | 2464 | 45 | 2445 | 1.79 |
| M1 | Passenger car | 284895 | 255168 | 28989 | 249270 | 10.18 |
| M1G | All-terrain vehicle | 4304 | 4053 | 242 | 4002 | 5.62 |
| M2 | Bus | 1413 | 1305 | 98 | 869 | 6.94 |
| M2G | All-terrain vehicle | 1 | 1 | 0 | 1 | 0 |
| M3 | Bus | 5683 | 4990 | 620 | 2467 | 10.91 |
| N1 | Goods vehicle | 28031 | 25729 | 2222 | 24921 | 7.93 |
| N1G | All-terrain vehicle | 2027 | 1901 | 122 | 1862 | 6.02 |
| N2 | Goods vehicle | 8908 | 7972 | 867 | 7461 | 9.73 |
| N2G | All-terrain vehicle | 345 | 306 | 33 | 290 | 9.57 |
| N3 | Goods vehicle | 27103 | 25119 | 1455 | 14121 | 5.37 |
| N3G | All-terrain vehicle | 94 | 88 | 5 | 82 | 5.32 |
| O1K | Light weight trailer | 12740 | 12657 | 70 | 12572 | 0.55 |
| O2K | Centre-axle trailer | 1913 | 1901 | 11 | 1825 | 0.58 |
| O2T | Trailers | 622 | 614 | 7 | - 611 | 1.13 |
| O3K | Centre-axle trailer | 88 | 78 | 7 | 76 | 7.95 |
| O3P | Semi-trailer | 18 | 17 | 1 | 15 | 5.56 |
| О3T | Trailers | 92 | 84 | 4 | 84 | 4.35 |
| O4K | Centre-axle trailer | 1623 | 1559 | 54 | 711 | 3.33 |
| O4P | Semi-trailer | 15348 | 14010 | 739 | 6175 | 4.81 |
| O4T | Trailers | 1704 | 1563 | 113 | 1199 | 6.63 |
| R3A | Wheel tractor trailer | 3 | 3 | 0 | 3 | 0 |
| R4B | Wheel tractor trailer | 1 | 1 | 0 | 1 | 0 |
| T1 | Wheel tractor | 5 | 5 | 0 | 5 | 0 |
| T2 | Wheel tractor | 1 | 1 | 0 | 1 | 0 |
| T3 | Wheel tractor | 1 | 1 | 0 | 1 | 0 |
| T4.3 | Low clearance wheel tractor | 1. | 1 | 0 | 1 | 0 |
| T5 | Wheel tractor | 1 | 1 | 0 | 1 | 0 |
| TH | Tractor trailer | 3798 | 3746 | 45 | 3734 | 1.18 |
| TH1 | Wheel tractor trailer | 42 | 42 | 0 | 42 | 0 |
| TR | Tractor | 12016 | 11869 | 111 | 11879 | 0.92 |
| TR1 | Tractor | 276 | 274 | 2 | 276 | 0.72 |

Vehicles submitted
TO TECHNICAL INSPECTION
(BY YEAR OF ISSUE), JAN 1, 2005 - DEe 31,2005



Kaitsevảe jõuvankri mootorratta

## JUHTMMISLUBA Nr.

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Shady Adjutant.

## Vehicles submitted to technical inspection

(BY TYPE OF INSPECTION), JAN 1, 2005 - DEC 31, 2005

| Type | Technical inspections | Compatible | Repetitive | Amount of vehicles | Repeatability \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Duplicate | 188 | 188 | 0 | 186 | 0 |
| Periodic (-31) | 360649 | 324219 | 35351 | 347874 | 9.8 |
| Periodic | 31349 | 30998 | 340 | 30804 | 1.08 |
| Special | 464 | 397 | 61 | 457 | 13.15 |
| ADR national | 116 | 93 | 0 | 99 | 0 |
| ADR national- extension | 315 | 252 | 0 | 261 | 0 |
| ADR national- duplicate | 2 | 2 | 0 | 2 | 0 |
| ADR national- repetitive | 1 | 1 | 0 | 1 | 0 |
| International | 4099 | 3964 | 15 | 3978 | 0.37 |
| International- duplicate | 226 | 226 | 0 | 222 | 0 |
| International- repetitive | 12 | 10 | 0 | 12 | 0 |
| International- extension | 9983 | 9422 | 25 | 9204 | 0.25 |
| EURO3 Certificate | 4223 | 4095 | 4 | 4040 | 0.09 |
| EURO3 Certificate- duplicate | 66 | 66 | 0 | 66 | 0 |
| EURO3 Certificate- repetitive | 7 | 7 | 0 | 7 | 0 |
| S-Certificate | 3050 | 2882 | 22 | 2856 | 0.72 |
| S-Certificate- duplicate | 33 | 33 | 0 | 32 | 0 |
| S-Certificate-repetitive | 1 | 1 | 0 | 1 | 0 |
| Emergency vehicle-periodic | 555 | 552 | 1 | 548 | 0.18 |
| Emergency vehicle-repetitive | 8 | 8 | 0 | 8 | 0 |
| Examination vehicle-periodic | 19 | 18 | 1 | 19 | 5.26 |
| Examination vehicle-repetitive | 1 | 1 | 0 | 1 | 0 |
| Vehicle for driving practice - periodic | 203 | 202 | 0 | 200 | 0 |
| Vehicle for driving practice - repetitive | 2 | 2 | 0 | 2 | 0 |
| Taxi- periodic | 2413 | 2359 | 29 | 2328 | 1.2 |
| Taxi- duplicate | 31 | 31 | 0 | 31 | 0 |
| Taxi- repetitive | 52 | 52 | 0 | 52 | 0 |
| ADR International | 247 | - 210 | 1 | 215 | 0.4 |
| ADR International- extension | 437 | 379 | 0 | 376 | 0 |
| ADR International-duplicate | 6 | 6 | 0 | 6 | 0 |
| ADR International-repetitive | 1 | 1 | 0 | 1 | 0 |

VeHicles submitted to technical inspection
(By bureaus and departments), Jan 1, 2005 - Dec 31, 2005

| Bureau | Technical inspections | Compatible | Repetitive | Amount of vehicles | Repeatability \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Tallinn | 118458 | 108451 | 9723 | 99637 | 8.21 |
| Viljandi | 17882 | 16689 | 1159 | 16215 | 6.48 |
| Pärnu | 34480 | 31738 | 2649 | 29367 * | 7.68 |
| Valga | 13900 | 12462 | 1397 | 12049 | 10.05 |
| Hiiumaa | 3640 | 3465 | 170 | 3297 | 4.67 |
| Jõhvi | 23899 | 21236 | 2615 | 19900 | 10.94 |
| Jõgeva | 10717 | 9747 | 959 | 9513 | 8.95 |
| Kuressaare | 10086 | 9207 | 866 | 9056 | 8.59 |
| Rapla | . 7734 | 7139 | 580 | 6815 | 7.5 |
| Harju | - 51098 | 45509 | 4316 | 38784 | 8.45 |
| Narva | 12398 | 10741 | 1579 | 10227 | 12.74 |
| Pölva | 11096 | 9534 | 1475 | 9111 | 13.29 |
| Paide | 12917 | 12171 | 733 | 11580 | 5.67 |
| Rakvere | 22949 | 21098 | 1786 | 20271 | 7.78 |
| Haapsalu. | 4484 | 3976 | 485 | 3847 . | 10.82 |
| Tartu | 52743 | 48223 | 4403 | 44500 | 8.35 |
| Vōru | 10626 | - 9608 | 985 | 9190 | 9.27 |

VEHICLES SUBMITTED TO TECHNICAL INSPECTION
(BY MONTHS), JAN 1, 2005 - DEC 31, 2005

|  | Technical inspections | Compatible | Repetitive | Amount of vehicles | Repeatability \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total | 419137 | 381024 | 35880 | 350390 | 8.56 |
| January | 14624 | 13433 | 1073 | 12025 | 7.34 |
| February | 10303 | 9481 | 745 | 8583 | 7.23 |
| March | 27871 | 25282 | 2443 | 24328 | 8.77 |
| April | 49121 | 44883 | 3981 | 44372 | 8.10 |
| May | 45158 | 40985 | 3927 | 40522 | 8.70 |
| June | 40571 | 36787 | 3585 | 36588 | 8.84 |
| July | 41429 | 37625 | 3588 | 37264 | 8.66 |
| August | 41771 | 37927 | 3675 | 37420 | 8.80 |
| September | 41009 | 37328 | 3470 | 36485 | 8.46 |
| October | 39883 | 36124 | 3526 | 34981 | 8.84 |
| November | 36948 | 33371 | 3359 | 32190 | 9.09 |
| December | 30449 | 27798 | 2508 | 26719 | 8.24 |

Driver's licenses issued in 2005

| Bureau | Temporary | Driver's license | Provisional driver's license | Restricted driver's license | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Tallinn Bureau | 589 | 35188 | 7264 | 238 | 43279 |
| Tallinn Bureau, Central Tallinn Office | 8 | 1960 | 94 | 0 | 2062 |
| Viljandi Bureau | 39 | 6377 | 1238 | 52 | 7706 |
| Pärnu Bureau | 117 | 8362 | 1836 | 114 | 10429 |
| Valga Bureau | 10 | 3256 | 555 | 28 | 3849 |
| Hiiumaa Bureau | 4 | 1349 | 185 | 14 | 1552 |
| Jōhvi Bureau | 50 | 3323 | 1496 | 57 | 4926 |
| Jögeva Bureau | 7 | 2809 | 48 | 1 | 2865 |
| Kuressaare Bureau | 7 | 3702 | 708 | 18 | 4435 |
| Rapla Bureau | 29 | 3207 | 683 | 23 | 3942 |
| Harju Bureau,Saue | 49 | 4904 | 1996 | 72 | 7021 |
| Harju Bureau, Maardu | 0 | 139 | 4 | 0 | 143 |
| Narva Bureau | 49 | 2232 | 1326 | 54 | 3661 |
| Pōlva Bureau | 26 | 3342 | 610 | 30 | 4008 |
| Paide Bureau | 76 | 3781 | 1002 | 49 | 4908 |
| Rakvere Bureau | 60 | 4483 | 1184 | 54 | 5781 |
| Haapsalu Bureau | 17 | 2374 * | 470 | 25 | 2886 |
| Tartu Bureau | 139 | 9894 | 3376 | 128 | 13537 |
| Vöru Bureau | 25 | 3857 | 854 | 36 | 4772 |
| Total | 1301 | 104539 | 24929 | 993 | 131762 |

Terminated requests by cause for application
All bureaus, Jan 1, 2005 - Dec 31, 2005

|  | Driver's license |  | Provisional driver's license |  | Restricted driver's license |  | Moped driver's license |  | Tutor's <br> Certificate | Instruc- <br> tor's <br> Certifi- <br> cate | Temporary driver's <br> License |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Without an exam | With an exam | Without an exam | With an exam | Without an exam | With an exam | Without an exam | With an exam |  |  |  |
| First issued | 0 | 0 | 0 | 19496 | 0 | 968 | 0 | 126 | 97 | 1618 | 1298 |
| Enhancing of category (incl in-service training) | 6 | 2996 | 0 | 429 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Alteration of personal data | 2428 | 0 | 122 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Alteration of specific conditions | 54 | 108 | 0 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Reacquisition in case of loss | 3258 | 0 | 418 | 0 | 19 | 0 | 2 | 0 | 4 | 1 | 1 |
| Reacquisition in case of theft | 2157 | 0 | 329 | 0 | 5 | 0 | 0 | 0 | 3 | 0 | 0 |
| Reacquisition in case of destruction | 43 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Exchange of provisional driver's license | 15890 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Renewal of invalid driver's license | 0 | 87 | 0 | 330 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Exchange of foreign driver's license | 206 | 371 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Exchange of restricted driver's license | 0 | 0 | 0 | 985 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Alteration of category | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 |
| According to foreign driver's license | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| Exchange | 78696 | 0 | 2898 | 0 | 1 | 0 | 0 | 0 | 9 | 27 | 0 |
| Diminution of category | 1941 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Replacement of foreign driver's license | 21 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total of terminated requests | 101119 | 3553 | 4157 | 20764 | 25 | 968 | 2 | 126 | 116 | 1646 | 1301 |

REASONS FOR SUSPENSION OF RIGHT TO DRIVE (9 MONTHS)

|  | Subsection |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| §74 | 5 | 17 | 19 | 20 | 21 | 22 | 30 | 31 | 33 | 35 | Total |
| Tallinn | 10 | 55 | 1872 | 24 | 21 | 1754 | 32 | 234 | 1 | 1 | 4004 |
| Tartu | 0 | 3 | 785 | 2 | 4 | 245 | 12 | 44 | 0 | 1 | 1096 |
| Jōhvi | 0 | 1 | 504 | 15 | 3 | 206 | 5 | 25 | - 3 | 0 | 762 |
| Pärnu | 0 | 1 | 388 | 5 | 1 | 138 | 5 | 17 | 6 | 1 | 562 |
| Rakvere | 2 | 2 | 244 | 0 | 3 | 77 | 3 | 12 | 3 | 2 | 348 |
| Narva | 3 | 5 | 215 | 1 | 7 | 50 | 4 | 22 | 2 | 0 | 309 |
| Paide | 0 | 0 | 168 | 0 | 3 | 88 | 0 | 3 | 1 | 0 | 263 |
| Rapla | 0 | 0 | 162 | 1 | 3 | 91 | 3 | 4 | 0 | 0 | 264 |
| Kuressaare | 0 | 0 | 165 | 0 | 2 | 48 | 0 | 5 | 0 | 1 | 221 |
| Viljandi | 0 | 1 | 178 | 1 | 1 | 37 | 1 | 6 | 0 | 0 | 225 |
| Vöru | 0 | 0 | 179 | 1 | 1 | 26 | 4 | 8 | 0 | 0 | 219 |
| Valga | 0 | 0 | 124. | 1 | 1 | 30 | 4 | 5 | 0 | 0 | 165 |
| Pölva | 0 | 1 | 124 | 1 | 3 | 28 | 0 | 4 | 0 | 0 | 161 |
| Haapsalu | 0 | 0 | 89 | 0 | 5 | 30 | 1 | 3 | 0 | 0 | 128 |
| Hilumaa | 0 | 0 | 60 | 0 | 1 | 17 | 4 | 2 | 0 | 0 | 84 |
| Jögeva | 0 | 0 | 53 | 0 | 1 | 7 | 0 | 2 | 0 | 1 | 64 |
| Total | - 15 | 69 | 5310 | 52 | 60 | 2872 | 78 | 396 | 16 | 7 | 8875 |

Traffic Act § 74
$\S 74^{5}$ Driving a power-driven vehicle without a state registration plate or with a state registration plate which does not belong to the vehicle
§74 $4^{17}$. Causing damage to property or health by driver of power-driven vehicle or tram
$\S 74^{19}$. Driving power-driven vehicle or tram in state of intoxication
$\$ 74^{20}$. Evasion by person of examination for state of intoxication to be ascertained
§ $74^{21}$. Consumption of alcohol after traffic accident by driver involved in traffic accident
$\S 74^{22}$. Exceeding speed limit by driver of power-driven vehicle
$\S 74^{30}$. Ignoring stop signal for vehicle
$\S 74^{31}$. Failure to give notification of traffic accident
$\S 74^{33}$. Violation by driver of power-driven vehicle or tram of requirements for carriage of passengers or goods $\S 74^{35}$. Other violation of traffic requirements by driver of power-driven vehicle or tram

SUSPENSION OF RIGHT TO DRIVE (PERIOD OF 9 MONTHS)

|  | Number | \% |
| :--- | :---: | :---: |
| Men | 8260 | 94.6 |
| Women | 471 | 5.4 |

## Duration of suspension of right to drive (in months)

| 1 | 2094 |
| :---: | :---: |
| 3 | 5735 |
| 6 | 576 |
| 12 | 4 |
| 24 | 322 |

## PRIORITIES FOR THE YEAR 2006

1. By the beginning of May, new goods vehicles will be equipped with digital tachographs; the system becomes fully operational.
2. Official importers and resellers of new vehicles will start to conduct pre-registration inspection.
3. The standard of national registration mark will be changed; in addition to the existing number plates there will be a license plate for sports-cars and vintage vehicles.
4. Implementation of the project TASU enables ARK to monitor state-fee income in real time range and enhances the level of customer service process in ARK bureaus.
5. An executable project Paper-free ARK enables to reshape operations in ARK more convenient for our customers. Prospective e-services for our associates will make the operational process more effectual.
6. We will accomplish the analysis of the program ARIS-2006 in order to modernize the existing programs dating from 1995 and to involve contemporary technological applications.
7. By the end of the year, preparations for providing ARK with up-to-date examination vehicles will be originated. The program includes installation of video cameras in the vehicles. The program starts at the beginning of 2007.
8. From the second half of 2006 on, we will start issuing professional driver's licenses.
9. It is planned to achieve modernization of personnel politics and strategy through the specter of innovation. Evaluation of positions, development of organizational culture and healthy life-style will be enhanced to the new level. Priorities will be clarified.
10. Specification of quality of customer service will be performed.

## Contacts

Estonian Motor Vehicle Registration Centre Mäepealse 19, Tallinn 12618, Estonia
Info +3726201200,
On workdays $8.30-16.30$
Fax

## ARK Tallinn Bureau

Mäepealse 19, Tallinn, 12618

| Head of bureau | +3726201318 |
| :--- | ---: |
| Secretary | +3726201316 |
| Fax | +3726201283 |
| Info (on workdays $8.30-16.30$ ) |  |
|  | +3726201200 |
| Registration <br> department fax | +3726201229 |

Office of Central Tallinn:
/operations regarding driver's licenses/
Estonia pst.1/3
Tallinn, 10143
Info $\quad+3726306504$
ARK Harju Bureau
Tule pöik 1, Saue, 76505

| Head of bureau, <br> secretary | +3726501080 |
| :--- | ---: |
| Fax | +3726501071 |
| Registration info | +3726501072 |
| Driver's license info | +3726501082 |

## ARK Haapsalu Bureau

Taebla, Läänemaa, 90801

| Head of bureau | +372 4731433 |
| :---: | :---: |
| Fax | +372 4731333 |
| Registration |  |
| department | +372 4731433 |
| Driver's license info | +372 4731423 |
| ARK Jôhvi Bureau |  |
| Pargi 54, Jöhvi, 41537 |  |
| Head of bureau | +372 3372680 |
| Fax | +3723370209 |
| Registration |  |
| department | +372 3372686 |
| Driver's license info | +372 3372684 |

ARK Tartu Bureau Jõgeva Department
Tallinna mnt 7, Jögeva, 48305

| Head of bureau | +3727760440 |
| :--- | :--- |
| Fax | +3727760460 |

ARK Kuressaare Bureau
Kuressaare tee $2 a$

| Kudjape $k$., Kaarma $v$., Saaremaa |  |
| :--- | ---: |
| Head of bureau | +3724521033 |
| Fax | +3724531471 |
| Registration |  |
| department | +3724521030 |
| Driver's license info | +3724521032 |

ARK Haapsalu Bureau Kärdla Department
Valli 1, Kärdla, 92412

| Head of bureau | +3724632033 |
| :--- | ---: |
| Fax | +3724632018 |
| Registration <br> department | +3724632033 |
| Driver's license info | +3724632033 |

ARK Harju Bureau Maardu Department
Fosforiidi 14, Maardu Harjumaa

| Registration info | +3726119791 |
| :--- | :--- |
| Driver's license info | +3726119792 |
| Fax | +3726119790 |

ARK Jõhvi Bureau Narva Department
Tiimani 3B, Narva, 21004

| Head of bureau +3723576803 <br> Fax  | +3723576813 |
| :--- | ---: |
| Registration |  |
| department | +3723576801 |
| Driver's license info | +3723576804 |
| ARK Paide Bureau |  |

ARK Pärnu Bureau
Tallinna mnt 64B, Pärnu, 80010

| Head of bureau | +3724477480 |
| :--- | ---: |
| Fax | +3724477483 |
| Registration <br> department | +3724477488 |
| Driver's license info | +372447.7499 |

ARK Võru Bureau Põlva Department
Kase 2, Pölva, 63308

| Chief specialist | +3727998585 |
| :--- | ---: |
| Fax | +3727998599 |
| Registration <br> department | +3727998590 |
| Driver's license info | +3727998590 |

## ARK Rakvere Bureau

Narva 34, Rakvere, 44311

| Head of bureau | +3723229150 |
| :--- | ---: |
| Fax | +3723229160 |
| Registration |  |
| department | +3723229153 |
| Driver's license info | +3723229154 |

ARK Harju Bureau Rapla Department Savi 4, Rapla, 79514

| Fax | +3724894738 |
| :--- | ---: |
| Registration info | +3724894747 |
| Driver's license info | +3724894746 |
|  |  |
| ARK Tartu Bureau |  |
| Sepa 23, Tartu, 51 013 |  |

ARK Tartu Bureau Viljandi Department
Pargi 3a, Viljandi, 71020
Fax
+3724354675
Registration
department $\quad+3724354685$
Driver's license info +3724354674

ARK Võru Bureau
Räpina mnt 5ä, Vōru, 65606

| Head of bureau | +3727825412 |
| :--- | ---: |
| Fax | +3727821092 |
| Registration  <br> department +3727821227 <br> Driver's license info +3727825413 lon |  |

## OUTSTANDING EVENTS IN 2005

## September

## Extensive de-registration of vehicles

In the period of two months - August and September, 30000 vehicles were de-registered in the traffic-register. The process was initiated by the campaign of Estonian Traffic Insurance Fund, the aim of which was to get all vehicles participating in road traffic insured.

## October

## Amendments to the Traffic Act

ARK made proposals for the bill of alteration of the Traffic Act, aiming to find solutions to the contradictions in the sphere of suspension of right to drive and to several other problems.

## Meeting of the management board of EUCARIS

ARK had the honor to host in Tallinn the representatives of 17 countries participating at the annual meeting of the management board of EUCARIS. Negotiations were held and decisions made regarding the perspectives of data exchange.

## Documents provided with digital signature

ARK encourages the customers to use digital channels while making inquiries or applying for different operations.
Documents provided with digital signature are accepted in each ARK bureau.

## November

## Project Paper-free ARK

In 2005, the project was initiated and the public procurement was announced. Cell Network AS succeeded and conducted a survey of the existing information system compiling a draft of developmental specifications.
The final objective of the project Paper-free ARK is to be achieved by the end of the year 2006.

ARIS-2006
In September, it was started to prepare the ground for ARIS-2, a new overall information system of ARK. The main purpose of the system is to offer service-friendly environment consolidating the existing appliances and modules.

## DEGEMBER

## Cameras to the examination classrooms

In the autumn, public procurement was conducted to find a tenderer of video security systems in order to provide examination classrooms with video cameras. By the end of the year, a pilot-project in Tallinn Bureau was accomplished and the contract concluded, on the grounds of which video recording devices were installed.

## TASU

By the end of 2006, ARK reaches a new level of providing digital services by means of the control system of state-fee income TASU inter alia, which is to be implemented in the first quarter of 2006.
Sending relevant digital documents certifying completeness of state-fee payment beforehand, shortens remarkably the duration of customer service process in a bureau. The process of paying state fees via the Internet will be simplified and, last but not least, the program enables ARK to monitor state-fee income in the real time range.

ARK ANNUAL REPORT 2005

